

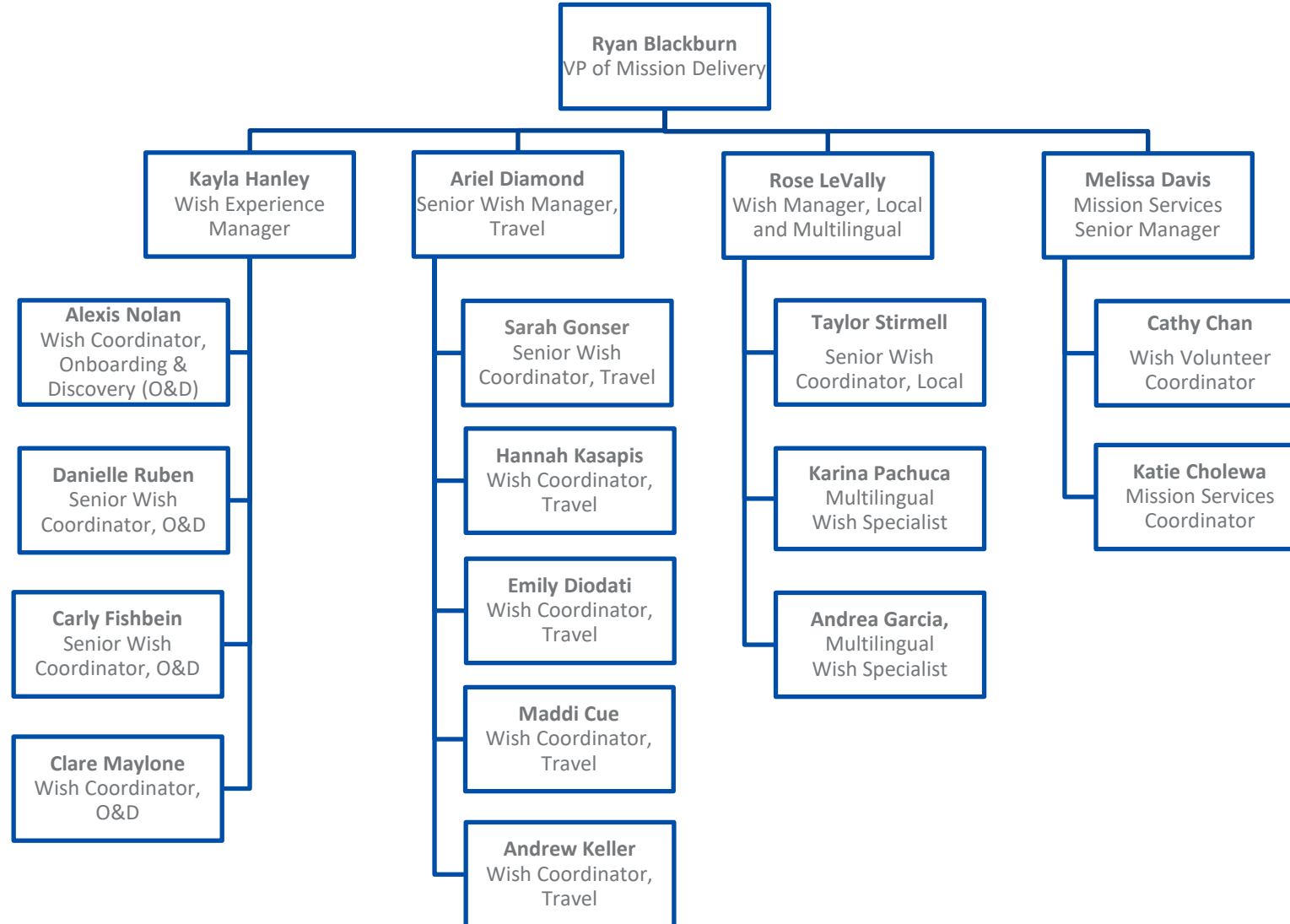


Mission Delivery Team Structure

Updated: June 2024



Mission Delivery Staff Members



Onboarding & Discovery Team

- Conduct Welcome Calls to Families
- Collaborate with Wish Granting Volunteers to help Wish Child discover their wish
- Collect and organize wish paperwork



Kayla Hanley, Manager



Alexis Nolan | anolan@illinois.wish.org |
312.602.9458

3.1 - Peoria; 3.2 - Champaign; 3.3 - Bloomington;
4.1 - Springfield; 4.2 - Metro East; 4.3 - Adams;
5.1 - Effingham; 5.2 - Carbondale



Clare Maylone | cmaylone@illinois.wish.org | **(312) 602-9463**

1.5 - Lake & McHenry;
1.8 - Will and Kankakee;
2.1 - Rockford; 2.2 - Rock Island;
2.3 - LaSalle



Carly Fishbein | cfishbein@illinois.wish.org |
312.602.9432

1.1.4 - Chicago West Side;
1.1.5 - Chicago Southwest Side;
1.1.6 - Chicago South Side;
1.2 - West Cook; 1.4 - South Cook



Danielle Ruben | druben@illinois.wish.org | **312.602.9411**

1.1.1 - Chicago North Side;
1.1.2 - Chicago Downtown;
1.1.3 - Chicago Northwest Side
1.3 - North Cook; 1.6 - Kane, Kendall & Dekalb;
1.7 - DuPage

Travel Wish Team

- Make all arrangements for travel wishes, as well celebrity wishes
- Collaborate with Wish Granting Volunteers to create, celebrate and grant children's wishes



Ariel Diamond, Manager



Maddi Cue | mcue@illinois.wish.org
(312) 602-9407
Disney World for Sub-Regions:
1.1.1-1.1.6, 1.2, 1.3, 1.4, 1.6



Sarah Gonser | sgonser@illinois.wish.org
| 312.602.9437
Shopping sprees: travel
Celebrities: local & travel
Other domestic travel (West of Mississippi River)



Andrew Keller | akeller@illinois.wish.org
312.602.9492
Disney World for Sub-Regions:
1.5, 1.7, 1.8, 2, 3, 4, 5



Hannah Kasapis | hkasapis@illinois.wish.org
312.602.9459
Hawaii



Emily Diodati | ediodati@illinois.wish.org
312.602.9474
International, Cruise,
Domestic travel (East of Mississippi River)

Local Wish Team

- Make all arrangements for wishes that are granted locally (excluding local celebrity wishes)
- Collaborate with Wish Granting Volunteers to create, celebrate and grant children's wishes



Rose LeVally, Manager



Taylor Stirmell | tstirmell@illinois.wish.org | 312.602.9421

Computers; electronics; education

Construction; parties; Shopping Sprees (local)

Trailer/campers; motor vehicle customization

Spa/hot tubs; swimming pools

Sports/camping equipment

Music/musical instruments; toys/books

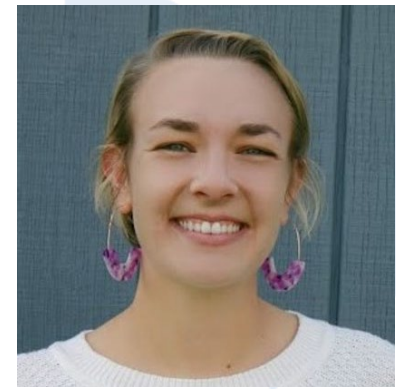
Animals; medical beds/chairs/wheelchairs; motorized vehicles

I wish to be... (e.g., police officer, princess, superhero)

Playhouses/sets; room makeovers/furniture

Multi-lingual Wish Specialists

- Guide Spanish-language (and other languages) speaking children and families through the Wish Journey
- Conduct Welcome Calls to Families
- Collect and organize wish paperwork
- Collaborate with Wish Granting Volunteers to help Wish Child discover, create, celebrate and grant their children's wishes

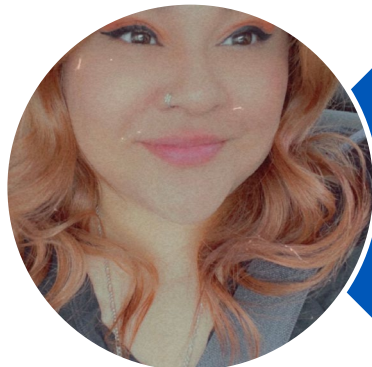


Rose LeVally, Manager



Andrea Garcia | agarcia@illinois.wish.org | 312.602.9427

1.3 – North Cook; 1.5 – Lake & McHenry
1.6 – Kane, Kendall & Dekalb ; 1.7 – DuPage; 1.8 - Will and Kankakee
2.1 - Rockford; 2.2 - Rock Island; 2.3 - LaSalle
3.1 - Peoria; 3.2 - Champaign; 3.3 – Bloomington
4.1 - Springfield; 4.2 - Metro East; 4.3 – Adams
5.1 - Effingham; 5.2 - Carbondale



Karina Pachuca | kpachuca@illinois.wish.org | 312.602.9427

1.1.1-6 – Chicago
1.2 – West Cook
1.4 – South Cook

Mission Services Team

- Reporting and analytics for Mission Delivery
- Wish impact and wish quality assessment
- Wish Volunteer assignment, engagement, performance management, continuous improvement
- Wish Boost and Celebration support
- Medical Touchpoints – wish clearances and validations
- Mission Delivery project management



Melissa Davis, Manager



Cathy Chan
Wish Volunteer Coordinator
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Katie Cholewa
Mission Services Coordinator
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312.602.9462